DEBUG: minimum requirements

To be able to properly debug errors/issues we need to reproduce the case. We can only work on issues if we have information.

We need as much information as possible so we should always ask the users for more info if we are in contact with them:

- Timestamp
- Platform / device
- What happens?
- On what step/page does it happen?
- Share customer details

If you experience the issue yourself please follow the next steps:

Try it again but now with 'Inspect Element' open. Follow the steps in the screenshots. This will download a file to your computer. Please make sure this file gets sent to your person of contact.

RIGHT CLICK and click on 'Inspect'

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Allianz 🕕 Dire	ct	
<	Een persoonlijke premie zit 'm in de details	Back Forward Reload
	We hebben daarom een paar gegevens van je nodig	Save As Print Cast Translate to English
	Wat is je postcode?	1Password Bitwarden View Page Source Inspect
	Wanneer ben je geboren?	Speech
	DD-MM-JUJ Hoeveel schodewije jaren heb je?	
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	Okay, ga verder	

Select NETWORK tab:

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Allianz (II)	Direct	20 ms 40 ms 80 ms 100 ms						
<	Een persoonlijke premie zit 'm in de details							
	We hebben daarom een paar gegevens van je nodig							
	Wat is je postcode?							
	Wanneer ben je geboren?							
		Recording network activity						

When there is an ERROR you can see the Name that causes the issue. For example '/offerings/ fails. You can RIGHT CLICK > Save all as HAR with content and attach it to the Bug Report for further debugging.

Name	:		Method	Status	Туре	Initiator	Size	Time
<>	www.allianzdirect.de		GET	200	document		11.2 KB 40.7 KB	
CSS	main.css		GET	200	stylesheet	<u>(index)</u> Parser	27.2 KB 225 KB	
11-11 Hell	Open in Sources panel Open in new tab	13ab818.js	GET	200	script	<u>(index)</u> Parser	13.9 KB 60.3 KB	
	Clear browser cache		GET	200	script	<u>(index)</u> Parser	4.3 KB 11.9 KB	
J	Clear browser cookies	≥7588f702cb91.min.js	GET	200	script	<u>(index)</u> Parser	92.2 KB 338 KB	
	Block request URL		GET	200	script	<u>(index)</u> Parser	17.0 KB 46.8 KB	
	Block request domain		GET	200	script	<u>(index)</u> Parser	408 KB 1.6 MB	
	Sort By	EP5e9ec493dfa0465eaa797b523b09d3f7						
	Save all as HAR with content Save as		GET	307 Internal R		launch-ENbb4a15 Script	0 B 0 B	